

421 West Main Street
Post Office Box 634
Frankfort, KY 40602-0634
[502] 223-3477
[502] 223-4124 Fax
www.stites.com

May 15, 2012

HAND DELIVERY

Mark R. Overstreet
(502) 209-1219
(502) 223-4387 FAX
moverstreet@stites.com

Jeff Derouen
Executive Director
Public Service Commission of Kentucky
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

RECEIVED
MAY 15 2012
PUBLIC SERVICE
COMMISSION

RE: P.S.C. Case No. 99-149

Dear Ms. Derouen:

Please accept for filing the original and four copies of the Supplemental Responses of Kentucky Power Company to the Commission's June 14, 1999 Order in the above matter, as subsequently amended. The Responses are for the year ended December 31, 2011.

By copy of this letter I am providing the parties to the case with a copy of the Supplemental Response. If you have any questions, please do not hesitate to contact me.

Sincerely yours,

STITES & HARBISON PLLC

Mark R. Overstreet

cc: William H. Jones, Jr.
David F. Boehm
Dennis G. Howard, II
James W. Brew
Richard S. Taylor

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

**JOINT APPLICATION OF KENTUCKY POWER)
COMPANY, AMERICAN ELECTRIC POWER)
COMPANY, INC. AND CENTRAL AND SOUTH) CASE NO. 99-149
WEST CORPORATION REGARDING A)
PROPOSED MERGER)**

.....

RESPONSE OF KENTUCKY POWER COMPANY

Reporting Period: Year Ending December 31, 2011

May 15, 2012

Kentucky Power Company

REQUEST

AEP should file on a quarterly** basis a report detailing Kentucky Power's proportionate share of AEP's total operating revenues, operating revenues, operating and maintenance expenses, and number of employees. [Reference: Merger Agt., Ky. PSC Order dated 6/14/99, Reporting Requirements, Pg. 11, Item 2]

**Note: Pursuant to the Commission's Order dated June 14, 2004, the information pertaining to this data request shall be filed on an annual basis.

RESPONSE

| Kentucky Power Company | | | |
|---|------------|-------------|--------------|
| Report Proportionate Share of AEP | | | |
| 12 Months Ending December 31, 2011 | | | |
| (in millions, except number of employees) | | | |
| | AEP | KPCo | Share |
| Revenues | \$15,116 | \$657** | 4.3% |
| Operating/Maintenance Expense* | \$9,716 | \$343 | 3.5% |
| No. of Employees as of 12/31/2011 | 18,644 | 411 | 2.2% |
| * Includes Fuel expense of \$4,421 million for AEP and \$211 million for KPCo | | | |
| ** Includes sales to affiliates of \$72 million for KPCo | | | |

WITNESS: Lila P Munsey

Kentucky Power Company

REQUEST

Provide annual Call Center Performance Measures for those centers that handle Kentucky customer calls.

RESPONSE

The annual Call Center Performance Measures for those centers that handle Kentucky customer calls for the calendar year 2011 are:

Average Speed of Answer (ASA): 88 seconds,
Abandonment Rate: 9.94%, and
Call Blockage: 6.20%.

WITNESS: Lila P Munsey